

Nidec SVTCL

Five Star Partner to Customers

TechInsights Customer Satisfaction Survey 2022

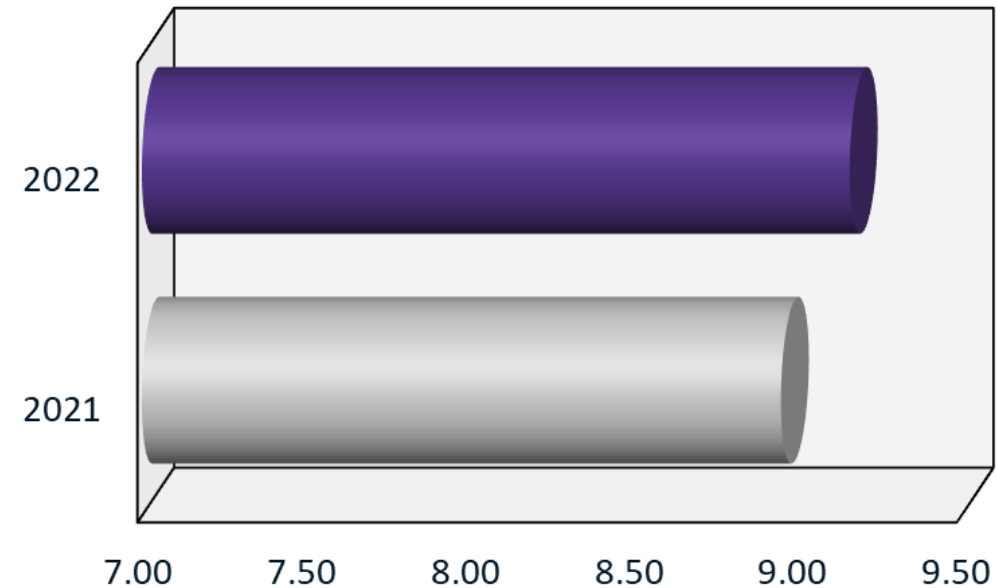




Nidec SV TCL awarded one of THE BEST Suppliers in Test Subsystems

- Nidec SV TCL, a leading global supplier of innovative MEMS probes, high-performance probe cards, and semiconductor test solutions receives THE BEST *Test Subsystems Suppliers* award for 10th consecutive year
- Earns 5 Stars from customers with an excellent 9.16 rating
 - up 21 basis points from last year
- Nidec SV TCL continued commitment to customers provides outstanding five-star customer satisfaction

Nidec SV TCL's THE BEST Test Subsystems Award History

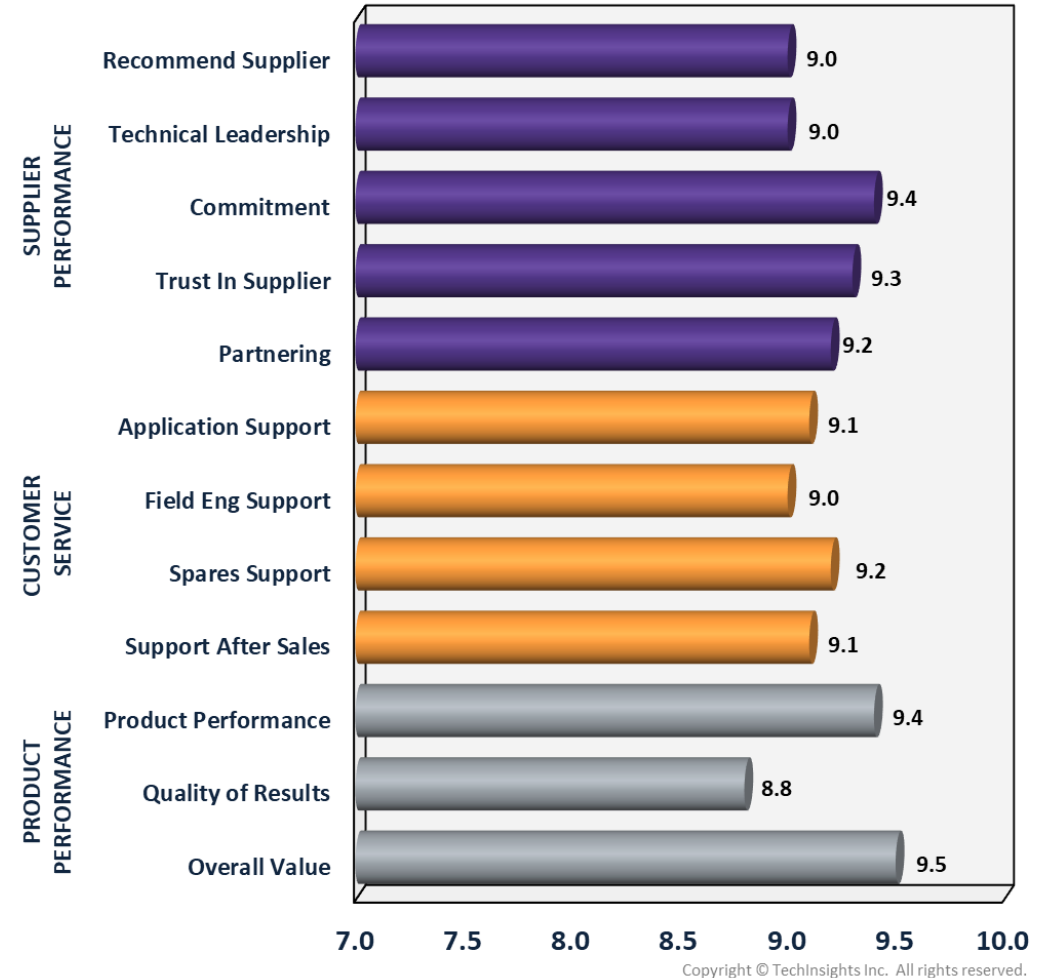


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How Customers Perceive Nidec SV TCL

- Improves ratings in 10 categories
 - *trust in supplier, product performance, and overall value* up 50 basis points
 - *field engineering support* up 30 basis points
 - *recommend supplier, technical leadership, commitment, and application support* up 20 basis points
 - *spares support and support after sales* up 10 basis points
- Customers award Nidec SV TCL with a 9.2 average rating in both *Supplier Performance* and *Product Performance*
- Highest scores*
 - *Overall Value*
 - *Commitment*
 - *Product Performance*
 - *Trust In Supplier*

*Listed in order of score, highest to lowest



More Perceptions from Customers

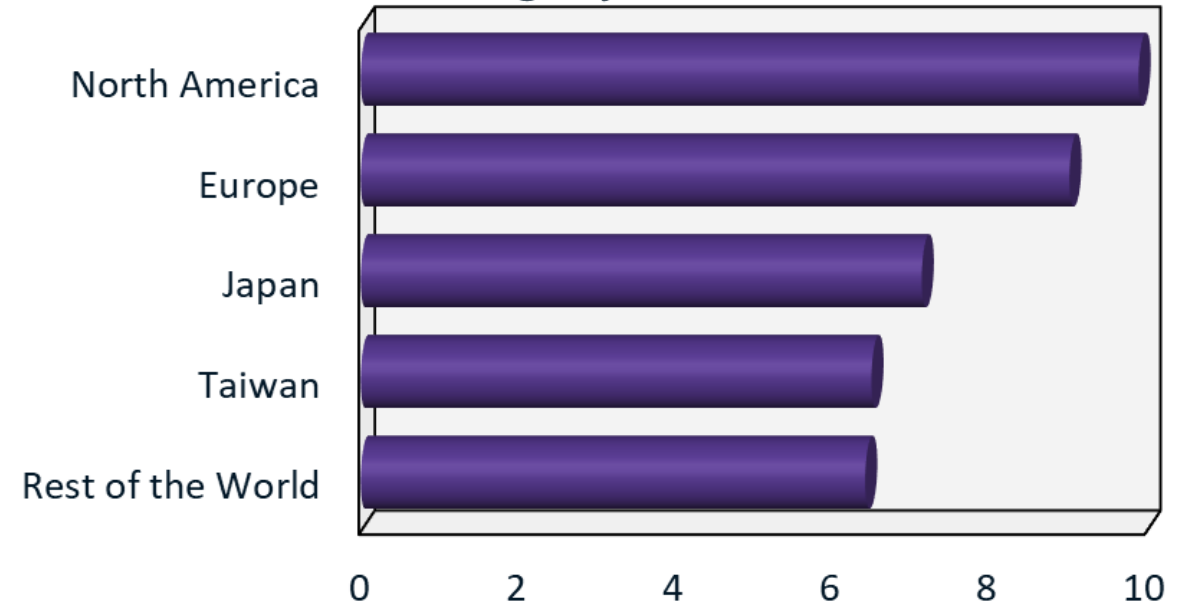
- **Excellent support, Good Quality, and delivery time.**
- **Great folks with super knowledge** of what they can do to help me. **Products work well** and are a **good value. Great folks to work with.**
- Nidec SV TCL has **made it so easy to work with them.** Their customer service team can easily quote and enter our orders and **we consistently get a working probe card.**
- Nidec SV TCL **always does great work** and **makes it easy for us to do work with them.**
- **Great company with a great staff. True partners!**
- **Great team! Great customer service!**
- I have worked with Nidec SV TCL for a long time. **Always willing to help** and **always take care of me and my probe issues. Great quality** and the **MEMs pin works really well.**
- Working with **Nidec SV TCL is amazing.** They have made so many changes to the support and the way to do business.
- **Great customer service** and **support, great products.**



Nidec SV TCL's Global Presence

- Receives majority of its surveys and highest score from North America
 - with an average rating of 9.90
- Earns a 10.0 in 4 rating categories
 - *recommend supplier* and *technical leadership* in North America
 - *commitment* and *overall value* in Rest of the World
- Nidec SV TCL increases its average rating in both Europe and Japan
 - Europe up 290 basis points
 - Japan up 70 basis points

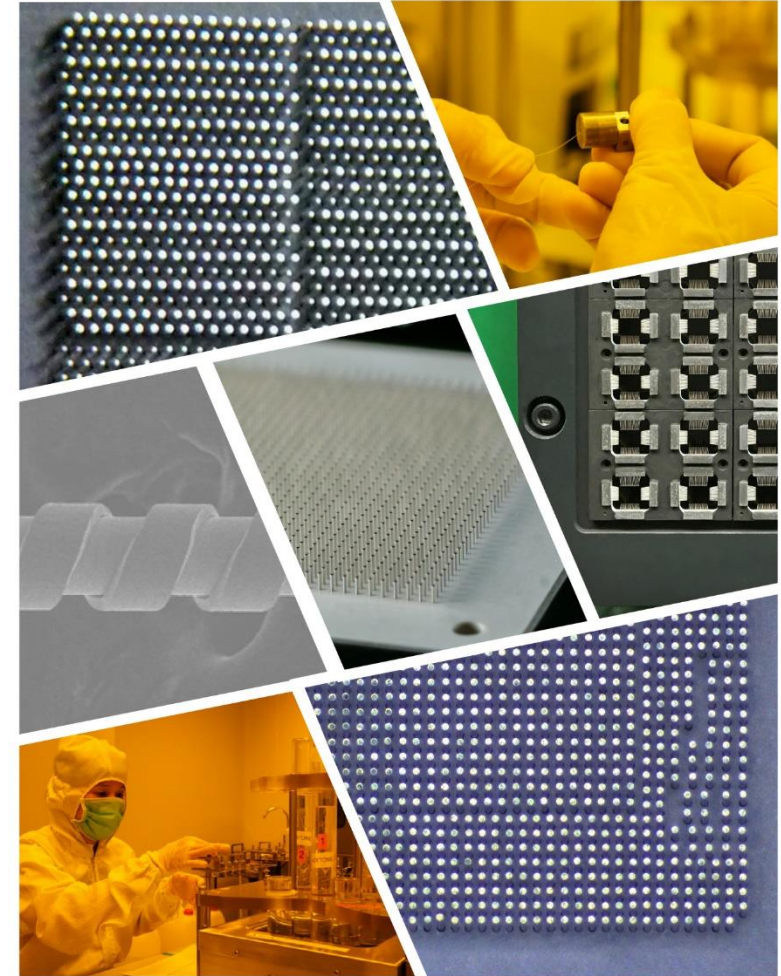
2022 Ratings by Area of The World



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Nidec SV TCL's Approach to Customer Satisfaction

- Nidec SV TCL continually advances as a premier, quality test solutions provider to the semiconductor industry
- Assists customers in finding the right solution for their unique requirements
 - including a wide-ranging Probe Card product line for all technology needs
 - MEMS-based, Advanced Vertical, Cantilever for CMOS Image Sensors/LCD Driver and Ceramic Blade
- Nidec SV TCL provides full turnkey service for probe cards, final test, and direct dock for all aspects of the process:
 - design
 - fabrication
 - component assembly



About Nidec SV TCL

Nidec SV TCL is a global provider of high-quality, integrated semiconductor wafer probing technologies, operating manufacturing, sales & support sites worldwide. Nidec SV TCL offers a diversified product portfolio with a variety of probe card solutions including MEMS-based cards, advanced vertical, and cantilever options. Our range of innovative MEMSFlex™ probe cards are ideal for some of the most complex ICs built for 5G, Automotive, Mobile, and IoT products that often require RF, High Pin Count, and Increased Power testing. Nidec SV TCL also has design and application support capabilities with full turnkey services for probe cards, direct dock and final test applications.

With the addition of our MEMS probing technologies and our ongoing improvements company-wide, Nidec SV TCL is uniquely positioned to continually develop leading-edge products, increasing our capabilities to exceed customer expectations and satisfaction. Our unmatched worldwide infrastructure provides coverage for major semiconductor regions around the world with full design and manufacturing capabilities for our probe technologies in the USA, China, Japan, Korea, Taiwan, Singapore, and Vietnam.

Nidec SV TCL is a wholly-owned subsidiary of Nidec-Read Corporation. Nidec-Read is a leading manufacturer of measurement and inspection technologies. Headquartered in Kyoto, Japan, Nidec-Read has other facilities located in Japan, Taiwan, Korea, China, Thailand and Canada. As part of global precision motor manufacturer Nidec Corporation since 1997, Nidec-Read provides optical inspection technologies for 2D/3D surface measurement and defect detection. In addition, the company holds a large share of the worldwide market for electric continuity and capacitance testers, probes and full auto machines for PCBs, substrates, touch panels, MEMS Sensors and MEMS transducers.

www.svprobe.com or www.nidec-read.com/en/nidec-read/

About TechInsights

TechInsights is the most trusted source of semiconductor technology and market analysis, providing content and services to the world's most successful companies.

For over 30 years we have existed to support a fair marketplace where semiconductor and electronics intellectual property can be innovated and monetized. By revealing the innovation others cannot inside the broadest range of advanced technology products, we enable business leaders to make the best technology investment decisions and prove patent value with fact-based information.

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About the 2022 TechInsights Customer Satisfaction Survey

TechInsights received feedback from more than 63% of the semiconductor equipment market and 80% of subsystems customers for this year's survey. The survey spans two and half months and covers five languages. Worldwide participants were asked to rate equipment suppliers among fourteen categories based on three key factors: supplier performance, customer service, and product performance. 1,316 surveys were returned, resulting in 17,546 total responses.

The TechInsights annual Customer Satisfaction Survey is the only publicly available opportunity since 1988 for customers to provide feedback for suppliers of semiconductor equipment and subsystems. The 10 BEST, THE BEST, and RANKED 1st awards provide special recognition to suppliers that are rated highest by their customers.

10 BEST awards recognize each *semiconductor equipment supplier* as a whole, regardless of product type:

- Fab, Test, Assembly, and WFE Subsystems equipment ratings are grouped together for an overall rating for each supplier
- Each supplier is then listed in one of two categories based on a three-year average of total revenues for all its market segments: **Large** and **Focused**

THE BEST awards recognize the more detailed markets:

- **Fab Equipment, Test Equipment, Assembly Equipment, WFE to Foundation Chip Makers, WFE to Specialty Chip Makers, Assembly Subsystems, Test Subsystems, and WFE Subsystems**

RANKED 1st awards place special distinction on suppliers that achieve the highest rating from customers in any survey category, including:

- **10 BEST** and **THE BEST**
- Specialized areas such as: **CMP, Deposition, Etch & Clean, Implant, Lithography, Process Diagnostics, Specialty Fab, Assembly Subsystems, Test Subsystems, and WFE Subsystems**

The TechInsights Stars rating scale:

★★★★★ 9 to 10 ★★★★★★ 8.5 to <9 ★★★★★ 8 to <8.5 ★★★★★★ 7.5 to <8 ★★★ 7 to <7.5

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