



Tenth Consecutive Triple Crown Win

TechInsights Customer Satisfaction Survey 2022

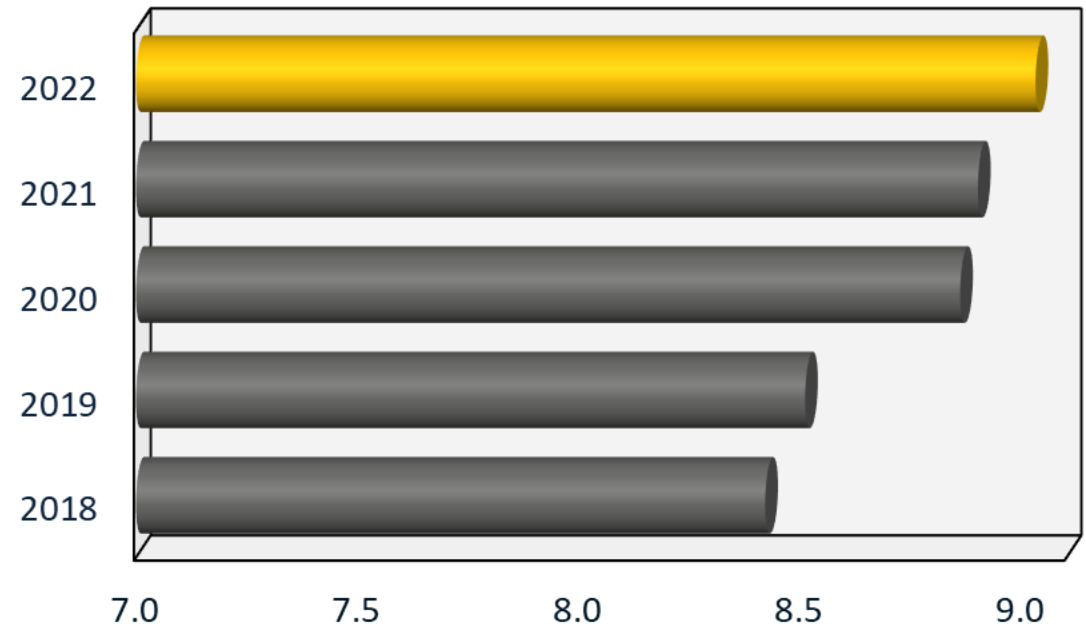




EV Group Awarded 10 BEST Supplier

- EV Group, the industry-leading wafer-bonder supplier, earns its first 5 Star rating for 10 BEST *Focused Suppliers of Chip Making Equipment*
 - with an outstanding score of 9.03
 - wins all 3 awards for the 10th consecutive year
- EV Group improved its rating for the fifth consecutive year
 - their worldwide commitment to customer satisfaction is centered on providing on-demand quality service that customers and partners expect

EV Group's 10 BEST Award History

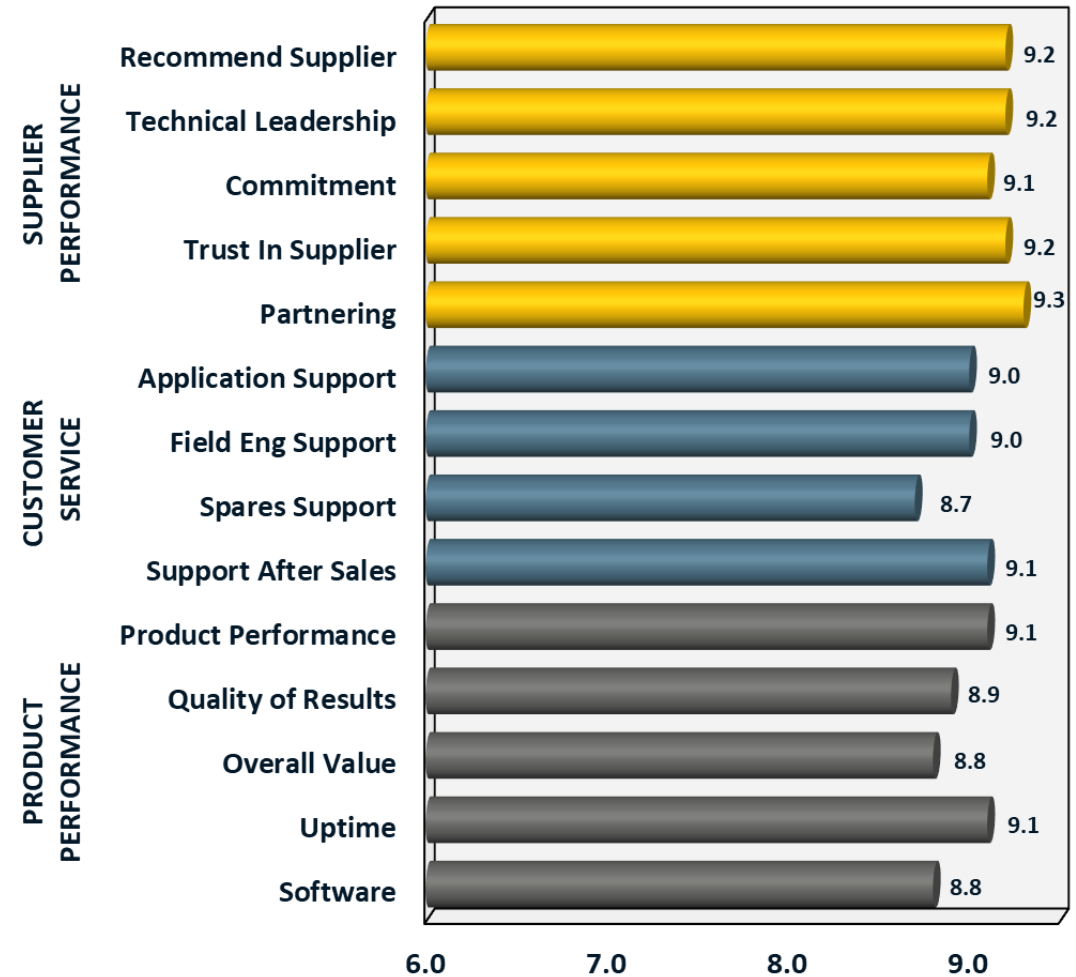


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How Customers Perceive EV Group

- EV Group receives a 9.0 and above in 10 categories
 - earning an excellent average rating of 9.2 in *Supplier Performance*
- Increases ratings in 12 categories
 - *uptime* up 40 basis points
 - *product performance* up 30 basis points
 - *application support, field engineering support, support after sales, and overall value* up 20 basis points
 - *recommend supplier, commitment, trust in supplier, partnering, quality of results, and software* up 10 basis points
- Highest scores*
 - *Partnering*
 - *Recommend Supplier*
 - *Technical Leadership*
 - *Trust In Supplier*

*Listed in order of score, highest to lowest



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More Perceptions from Customers


- **Good quality** equipment that is **well supported** and **robust**.
- EV Group has been a **great partner in developing new technology** for our company and **supporting the early development** phase of the program.
- **High quality, leading technology**.
- **Stable operation** of equipment and **good support system**.
- The **reliability of the equipment** and system is high.
- EV Group uses **very good hardware** on their systems and the **software is very user friendly**.
- **Good cooperation, fast support** in case of problems.
- **Every time I need support from EV Group my questions are answered**. The **tool performance is excellent**.
- EV Group **provides excellent customer support**.
- **Long-term cooperation** and **positive experiences**.



EV Group's Performance Among Peers



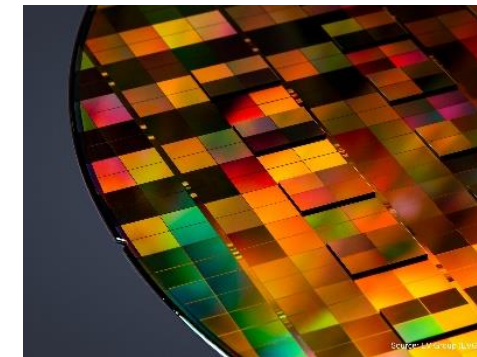
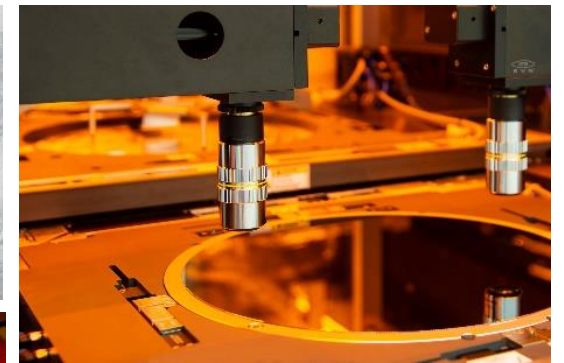
- Earns 5 Stars in THE BEST Suppliers in both *Fab Equipment* and *WFE to Specialty Chip Makers*:
 - 6th consecutive year earning THE BEST Suppliers of *WFE to Specialty Chip Makers*
 - 20th consecutive year earning THE BEST award for *Fab Equipment Suppliers*
- Achieves the highest score of all THE BEST Supplier of *WFE to Specialty Chip Makers* in *partnering, application support, and software*
- RANKED 1st award in *Specialty Fab Equipment* for the 7th consecutive year

FAB EQUIPMENT	Rating	TechInsights Stars
ASML	9.37	★★★★★
Plasma-Therm	9.35	★★★★★
	9.03	★★★★★
Jiangsu ASIA Electronics	8.83	★★★★★
Kokusai Electric	7.94	★★★★★
Lam Research	7.88	★★★★★
Tokyo Electron	7.75	★★★★★
Applied Materials	7.70	★★★★★
Hitachi High-Tech	7.63	★★★★★

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EV Group's Approach to Customer Satisfaction

- Process knowledge focus is key to developing core capabilities of wafer bonding, lithography, and metrology
- Service and support an elaborate network of customers and partners all over the world
- Triple-i philosophy: invent-innovate-implement guides their enthusiasm for technology, innovative strength, and internationality
 - enables customers to commercialize their new product ideas
- EVG's precision equipment and process solutions are used by its customers to produce:
 - camera sensor chips
 - position and motion sensors
 - microphones and displays for smartphones
 - virtual reality glasses and gaming consoles
 - central components for advanced driver assistance systems
 - bio-medical products



About EV Group

EV Group (EVG) is a leading supplier of equipment and process solutions for the manufacture of semiconductors, microelectromechanical systems (MEMS), compound semiconductors, power devices and nanotechnology devices. Key products include wafer bonding, thin-wafer processing, lithography/nanoimprint lithography (NIL) and metrology equipment, as well as photoresist coaters, cleaners and inspection systems. Founded in 1980, EV Group services and supports an elaborate network of global customers and partners all over the world.

www.evgroup.com

About TechInsights

TechInsights is the most trusted source of semiconductor technology and market analysis, providing content and services to the world's most successful companies.

For over 30 years we have existed to support a fair marketplace where semiconductor and electronics intellectual property can be innovated and monetized. By revealing the innovation others cannot inside the broadest range of advanced technology products, we enable business leaders to make the best technology investment decisions and prove patent value with fact-based information.

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About the 2022 TechInsights Customer Satisfaction Survey

TechInsights received feedback from more than 63% of the semiconductor equipment market and 80% of subsystems customers for this year's survey. The survey spans two and half months and covers five languages. Worldwide participants were asked to rate equipment suppliers among fourteen categories based on three key factors: supplier performance, customer service, and product performance. 1,316 surveys were returned, resulting in 17,546 total responses.

The TechInsights annual Customer Satisfaction Survey is the only publicly available opportunity since 1988 for customers to provide feedback for suppliers of semiconductor equipment and subsystems. The 10 BEST, THE BEST, and RANKED 1st awards provide special recognition to suppliers that are rated highest by their customers.

10 BEST awards recognize each ***semiconductor equipment supplier*** as a whole, regardless of product type:

- Fab, Test, Assembly, and WFE Subsystems equipment ratings are grouped together for an overall rating for each supplier
- Each supplier is then listed in one of two categories based on a three-year average of total revenues for all its market segments: ***Large*** and ***Focused***

THE BEST awards recognize the more detailed markets:

- ***Fab Equipment, Test Equipment, Assembly Equipment, WFE to Foundation Chip Makers, WFE to Specialty Chip Makers, Assembly Subsystems, Test Subsystems, and WFE Subsystems***

RANKED 1st awards place special distinction on suppliers that achieve the highest rating from customers in any survey category, including:

- **10 BEST** and **THE BEST**
- Specialized areas such as: ***CMP, Deposition, Etch & Clean, Implant, Lithography, Process Diagnostics, Specialty Fab, Assembly Subsystems, Test Subsystems, and WFE Subsystems***

The TechInsights Stars rating scale:

★★★★★★ 9 to 10 ★★★★★★ 8.5 to <9 ★★★★★ 8 to <8.5 ★★★★☆ 7.5 to <8 ★★★ 7 to <7.5

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